Global Geography Academy parent and guardian agreement

By registering for a revision session, you agree to be bound by the Global Geography Academy full terms and conditions, which can be found <u>here</u>.

In particular, we ask that parents and guardians familiarise themselves fully with section 6 of our <u>terms and</u> <u>conditions</u>, which covers safeguarding, a summary of which is appended below.

Global Geography Academy terms and conditions covering safeguarding and associated matters:

- The Client must provide a quiet environment for the Student to access their lessons from.
- The Client must ensure that the Student has the appropriate equipment for each lesson, including a pen, pencil, and paper or notebook.
- Where possible, students are expected to have their cameras on at all times during one-to-one tutoring sessions.
- Any problems during a lesson, including Student difficulties or achievements, must be reported to the Tutor immediately.
- For Students under 18, a responsible adult must be present in the house or study location during
 online lessons for safeguarding reasons. The Student should be located in a communal area within
 the home or study location at all times during the tutorial session, not in a private space to which the
 responsible adult does not have full and free access (e.g. bedroom with a closed or locked door).
 Clients must also ensure that the Student is appropriately dressed during all tutoring sessions. For
 further details of our safeguarding policy, please see our FAQs.
- For group tutoring sessions, we use the focus mode setting on Zoom, which ensures only the tutor can see student cameras; students cannot see one another at any time. The Student must keep their microphone muted at all times unless prompted to speak by the Tutor; all other interaction takes place through the chat function on the online platform used (Zoom).
- We will record audio only from all tutoring sessions, to allow students to re-visit session material if required; for safeguarding purposes, we anonymise recordings of sessions by ensuring no Student microphone activity is captured.
- The Client is responsible for Student behaviour during tutoring sessions. We reserve the right to block Student access to our services without refund, should the Student behave in an inappropriate manner. Please refer to section 6.11 of our <u>terms and conditions</u> for further details.

